

## **Cancellation conditions**

- **Cancellations received in writing within 30 days from the start date of the stay give the right to a full refund of the amount of the deposit paid (less € 10.00 for booking and cancellation costs);**
- **Those received in writing within 15 days from the start date of the stay, give the right to a refund of 50% of the amount of the deposit paid (less a fixed amount of € 10.00 plus expenses (bank, postal, etc.) incurred for the refund of the deposit;**
- **From 14 days from the date of commencement of the stay the penalty is equal to 100% of the amount of the deposit paid.**